



Every health plan knows its provider directory is flawed. The challenge isn't finding problems, it's knowing what to fix.

Accuracy starts with Candor Health.

Candor Health's AI-native platform is the provider data intelligence layer behind accurate directories, compliant networks, and confident attestation.

Powered by purpose-built provider data agents, Candor Health processes 120,000+ sources and 4 billion claims monthly, turning fragmented inputs into continuous intelligence health plans can act on.

Directory Accuracy Score

At Benchmark

48%

Weighted deficiency score across location, phone and specialty



Measure. Monitor. Maintain.

Continuous data health, not point-in-time audits.

Built for the teams accountable for directory accuracy

Network Management & Adequacy

Search providers by specialty and geography to find and recruit the providers you need to fill adequacy gaps and expand your network.

Compliance & Regulatory

Know your CMS position before the audit notice, with defensible documentation for attestation.

Accuracy & Operations

Any roster, any format. Compare your data against 120k+ sources and get back what's accurate, what's not, and what to fix.

Member Experience

Clinical expertise data gives care management teams the depth to match members to the right provider.

Why health plans choose Candor

- ✓ Accurate, reliable provider data on 7.1M healthcare individuals and 1.1M healthcare facilities
- ✓ Measure, monitor, and maintain provider data with roster ingestion, accuracy scorecards, and intuitive search functionality
- ✓ Fill gaps, maintain network adequacy, and plan the expansion of your network

That's the difference between a directory you maintain and a directory you can defend.



Know your accuracy score before the auditors do.

The Candor Health Accuracy Scorecard

A defensible view of directory health, roster by roster.



Overall Accuracy Score

A single, board-ready measure of directory integrity



Simulated CMS Compliance Score

Audit-ready visibility into where you stand against regulatory thresholds



Prioritized Action Plan

See every inaccuracy, what to fix, and the cited evidence behind every correction

THE PROOF IS IN THE DATA

120k+

Sources
Ingested

4B+

Claims
Processed
Monthly

95%+

of Sources
Refreshed
Monthly

“

Candor Health is now our source of truth. It is the one platform our team relies on.”

Courtney Scanlon, MD, MBA
Senior Medical Director • Sana

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